16. Computerisation of Directory Assistance, (197) service and commercial records.

17. Computerisation operator assisted (180) trunk services.

18. Monitoring of the automanual service and trunk service is being carried out So as t$> ensure prompt response on these services.

19. Public grievance cells have been opened at General Managers headquarter and Area Manager offices to provide single outlet attention to the subscribers.

Increase in the prices of Petroleum Products

552. SHRI PARVATHANENI UPENDRA: Will the Minister of PETROLEUM be pleased to state:

(a) whether Government have further increased the prices of petroleum products during the last few months; and

(b) what is the extent of increase in prices of various petroleum products registered since showing comparative prices in I860 and 1985. at present?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM (SHRI NAWAL KISHORE SHAR-MA); (a) Basic price$_s$ of petroleum products were increased w.e.f. 17-3-1985.

(b) The extent of increase with effect from 17-3-1985 in the prices of major petroleum products in comparison to the prices prevailing in 1980 is shown in the attached statement.

Statement

Product	Selling Unit	Basic ceiling selling price as on 1-1-1980	Increase made w.e.f. 17-3-1985	Cumulative Increase from 1-1-1980 (including Col. 4)	Basic ceiling selling price w.e.f. 17-3-85 RS./SU
A.T.F.	KL	2116.85	618.00	2623.00	4739.85
M.S. – 83/87* . .	KL	3888.07	831.00	2481.00	6360.07
H.S.D.O. . . .	KL	1309.55	228.00	1768.00	3077.55
S.K.O. . . .	KL	1291.93	247.00	597.00	1891.93†
L.D.O. . . .	KL	1206.97	398.00	1847.00	3053.97
F.O. (Fert.) . . .	KL	829.06	172.00	617.00	1446.06
F.O. (Non-Fert) . .	KL	1209.06	379.00	1694.00	2903.06
Bitumen (Bulk) . . .	MT	1825.85**	329.00	699.00	2524.85
Bitumen (Packed) . .	MT	1460.91	404.00	1639.00	3099.91
Naptha (NF) . . .	MT	2482.00	419.00	729.00	3211.00
Naptha (F) . . .	MT	596.31	259.00	1386.00	1982.31
LPG (Domestic) . .	MT	1965.98	305.00	1063.00	3028.98

*With effect from 1-9-1983.
†Reduced by Rs. 70 KL with effect from 26-3-1985.
**Sale introduced after 1-1-1980. Price as on 8-6-1980.